

QUALITY POLICY

Active Space Technologies provides engineering, testing, manufacture and assembly of high-reliability electromechanical systems for space, ground support and industrial applications. In line with our strategic direction, we are committed to providing products and services that are safe, conform to requirements and reach our customers on time.

Our quality management system is driven by four commitments:

On-time delivery: we honour the delivery dates agreed with our customers and manage our projects and supply chain to meet them.

Quality of our products and services: we build quality in at the first attempt, safeguarding product safety and conformity with specified, statutory, regulatory and customer requirements.

Customer satisfaction: we listen to our customers, measure how well we meet their needs, and use their feedback to keep earning their trust.

Continual improvement: we set measurable quality objectives, monitor our performance against them, and act on the results to improve our processes and the quality management system.

Top management provides the resources needed to pursue these commitments, sets and reviews the quality objectives that flow from them, and holds every employee responsible for the quality of their own work. This policy is communicated throughout the organisation and reviewed for its continuing suitability.

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Filipe Castanheira, General Manager

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